

ABOUT OUR PRACTICE

Having three related medical specialties of Physical Medicine, Rehabilitation Medicine and Neurology under one roof, allows our Practice to provide you with the absolute best coordinated medical care possible! Our Practice has seen over 120,000 patients in the past 39 years and our experience and success in treatment of even the most unusual and challenging problems has become legendary in the medical and general community!

1. WHO DO WE SEE?

"Physical Medicine": We are experienced experts in diagnosing and treating diseases or injuries of the muscles, nerves, tendons and ligaments. We care for problems of pain, numbness, weakness, stiffness, and walking or movement difficulties. Some of the problems we treat include:

- Pain: Spinal, Limb & Pain with Movement
- Numbness, weakness, or painful sensations
- Walking difficulty
- Sprains, strains
- Peripheral Neuropathy
- Auto accident and work-type injuries
- Carpal Tunnel Syndrome
- Slipped discs and pinched nerves
- Sports Injuries
- Many Others

"Rehabilitation Medicine": We are experienced experts in leading a large team of rehabilitation professionals to help people with disabling illnesses or injuries to restore the individual to independence in walking, working, and caring for themselves. We rehabilitate:

- Stroke
- Paralysis
- Brain Injury
- Post-Surgery Rehab
- Parkinson's & Movement Disorders
- Joint Replacement
- Amputation
- Spinal Cord Injury
- Many others

"Neurology": We are experienced experts in diagnosing and treating disorders of the nervous system, including diseases of the brain, spinal cord, nerves, and muscles. Neurological issues we address include:

- Alzheimer's Disease
- Seizure Disorders
- Multiple Sclerosis
- Tremors
- Migraines / Headaches
- Stroke
- Dizziness
- Movement Disorders
- Dementia and Memory Problems
- Myasthenia Gravis
- Post-Concussion Syndrome
- Many others

2. SPECIALIZED TESTS & TREATMENTS

- **Electromyography (EMG) Testing** - A test that measures and identifies muscle diseases or injuries. The test involves use of a thin wire "antenna" that detects and collects the electrical signals of muscles for analysis.
- **Nerve Conduction Velocity (NCV) Test** - A test that measures & identifies nerve diseases or injuries. The test uses small electrical "sparks" to test the speed at which nerves can conduct the signals.
- **Special Pain Relieving Procedures** – Spinal Epidural, Facet Joint & / or SI Joint Injections for Back/Buttock/Hip Pain; Botox Injections for Muscle Spasms or Migraine Headaches and Hyaluronate Injections for Knee Arthritis pain.

3. OFFICE HOURS

8:00 AM - 5:00 PM Monday - Thursday & 8:00 AM - 3:00 PM Friday. Closed on holidays. **Doctor's hours vary.**

4. APPOINTMENTS

Appointments need to be made in advance. In the event that a new or urgent problem arises, we will do our best to get you in as soon as possible. In the event that you must cancel an appointment, you must notify us as soon as possible to allow another patient with an urgent problem to be seen in your cancelled slot.

Late cancellations (less than 24 business hours' notice) or failing to show for your appointment will lead to an "Open Slot" Cancellation/ No Show Fee billed to you. This fee is for costing the Doctor's time slot in that no other patient could be seen in that time slot due to the last-minute notice. Both our patients in need lose out in that they could not get in sooner and the Doctor loses out. The larger the time slot blocked out for you, the larger the fee. As we don't want you to miss your appointments or have to pay any fees, as a courtesy, we do our best to remind you. Failure to receive those reminders from us, does not exempt you from having to pay the fee.

5. INSURANCES

We currently participate with Medicare, Medicaid and most national and Michigan health insurance plans. You may call our billing department or your health insurance company to verify our participation in your specific plan.

6. PAYMENT POLICY

Account Balances & Co-pays are required to be paid at time of service. We make our best effort to assist you to determine what your insurance plan covers, but it is ultimately your responsibility to verify your own insurance coverage. **Co-pays not paid at the time of service, will have a \$5.00 processing fee added.**

Our fees reflect the additional education, experience and expertise needed to assess and treat the complex problems of nerve, muscle and skeletal systems. Payment plans and financial discounts are available for patients with financial need, who qualify. We always strive to work with our patients in resolving their accounts. Unpaid accounts are referred to collection. Collection & bounced check fees are billed to the patient. **Please note that we do NOT accept American Express Credit Cards.**

7. NEW PATIENTS

New patients **should arrive at least 15 minutes prior to the actual appointment time** to be able to complete the full registration in time to see the Doctor. New patient visits typically take 40 minutes to an 1 hour.

8. FORMS, LETTERS, AND MEDICAL RECORDS

Allow **5-7** working days for the completion of forms, providing letters, or copying medical records. Most forms, letters and medical records request will require the payment of an additional fee. No patient medical records can be released without a valid written release being signed by the patient.

9. REFILLS AND PRESCRIPTIONS

We are happy to refill medications that we have prescribed, providing that you have been seen recently. **If you have missed a scheduled recheck visit and then request a refill of your medication, a telehealth visit WILL be required prior to refilling the medication.** When calling our office during regular office hours, please have ready the **Medication Name, Dose,** and how **Many Times a Day** you take the medication, as well as your **Pharmacy Name, Address** and **Fax** number. Call **5 to 7 days before** you run out of your medication.

Narcotic prescriptions written by other physicians will **NOT** be refilled at the first office visit. Any ongoing narcotic prescription written by one of our physician's will **require** a Controlled Substance Agreement signed by the patient and the treating physician. Additionally, the physician will require a periodic random urine drug test to assess the body's response to the medication.

10. MESSAGES

If you have a question or serious concern for your doctor, please call and leave a brief message. Your doctor will return your phone call as soon as possible. Please note that some physicians see patients at locations away from the office in the afternoons, and a return call may not be made until the next business day.

11. OUR WEB SITE

Our web site address is www.dswmd.com. On our site, you can access information about our Practice, 24 hours a day, seven days a week. There is biographical information on each of our Doctors and educational material on medical topics. The site also offers a map and directions to help you find our office.

12. WHEN THE OFFICE IS CLOSED

To leave a message for the doctors or the staff, call 586-228-2882, and wait for the prompt to leave a message. For billing related matters, please call 586-228-2882 option 5, and leave a message.

13. IN CASE OF EMERGENCY

Go directly to the nearest emergency room. We prefer Henry Ford Macomb Hospital on Nineteen Mile Road.

14. OUR OFFICE LOCATION – 43555 Dalcoma Drive Suite #4 (South side of the building)

Dalcoma Drive is the first street east of Hayes Rd, between 19 Mile and Hall Rd (M59). Our building is across the street from the northwest corner of Henry Ford Macomb Hospital's property. We are in the last building on the west side of the street, around ¼ of a mile from 19 Mile Road.

**"THE GOOD PHYSICIAN TREATS THE DISEASE,
THE GREAT PHYSICIAN TREATS THE PATIENT WHO HAS THE DISEASE"**

David S Weingarden M D & Associates, PC
43555 Dalcoma Drive. Suite 4
Clinton Twp., MI 48038
Phone: 586.228.2882
Fax: 248.294.1392
Office@dswmd.com